

ASCOC Sample Monthly Report - Franchise Level Month To Date Scoring

Allegiance Score	Reliability Score	In & Out Quickly	Enough Crew	Well-Trained	Information	Respect for Car	Acknowledged	Est. of Wait	Promised Time	Polite & Resp.	Pressure to Buy	Sample
		☆	☆	☆	☆		☆			☆	☆	

System Wide

System Average	80	93	89	97	92	96	95	97	79	74	94	11	2395
----------------	----	----	----	----	----	----	----	----	----	----	----	----	------

Entity Level

Sample Entity	97	96	92	98	97	98	95	100	85	79	98	14	122
Rank	1	1	4	1	5	6	8	1	5	6	5	8	

Regional Level

Sample Region 1	95	96	89	95	100	100	100	100	95	61	100	11	19
Rank	2	2	2	3	1	2	1	2	1	3	2	1	
Sample Region 2	88	91	88	100	88	92	80	100	76	71	92	20	25
Rank	3	3	3	1	3	3	3	3	3	2	3	3	
Sample Region 3	100	97	94	99	99	100	99	100	85	86	100	14	78
Rank	1	1	1	2	2	1	2	1	2	1	1	2	

Store Level

Sample Location 1	100	100	100	100	100	100	100	100	100	83	100	0	12
Rank	2	1	1	2	2	2	1	2	1	4	2	1	
Sample Location 2	100	98	100	100	100	100	100	100	57	86	100	14	7
Rank	3	2	2	3	3	3	2	3	7	2	3	5	
Sample Location 3	100	98	87	100	100	100	100	100	73	85	100	0	15
Rank	4	3	7	4	4	4	3	4	6	3	4	2	
Sample Location 4	100	97	97	97	97	100	100	100	90	83	100	13	28
Rank	5	4	3	6	6	5	4	5	3	5	5	4	
Sample Location 5	95	96	89	95	100	100	100	100	95	61	100	11	19
Rank	6	5	4	7	5	6	5	6	2	7	6	3	
Sample Location 6	100	93	88	100	100	100	94	100	88	93	100	38	16
Rank	1	6	5	1	1	1	6	1	4	1	1	7	
Sample Location 7	88	91	88	100	88	92	80	100	76	71	92	20	25
Rank	7	7	6	5	7	7	7	7	5	6	7	6	

Above 1 Standard Deviation
 Below 1 Std. Dev.
 Below 2 Std. Dev.

☆ Indicates ASCOC Reliability Score Element